

PARTNERSHIP SYSTEMS PROGRESS UPDATE

JUNE 2019



Timeline

IO-1

2018

Jun
Jul
Oct

Reporting process identified gaps in quality and consistency of data available for learning and activity management

Support Hub and MEL Manager meet to map Partnership Program Management Cycle

Partnership meeting with Senior Management Team and key technical staff to discuss Program Management Cycle and link to implementation processes

- Senior Management Team meeting in Adelaide to review organisational structure
- National staff and partners conduct roadshow visits to Skills Centres- priority skills proposal areas identified

Nov

National level meetings with partners - Partnership Implementation Frameworks developed collaboratively

2019

Jan

Systems Management Specialist engaged by Partnership

- All staff attend annual planning meeting and collectively discuss processes, tools and perceived gaps
- Smartsheet platform is introduced for decentralised, integrated work planning and budget forecasting
- Organisation chart is updated and staff positions reviewed to reflect changed approach to implementation

Feb

New data collection tool developed using 'Kobo' online tablet technology

- Scoping and individual client registration process commences in all Skills Centres in collaboration with relevant provincial sector partners
- Partnership Implementation Frameworks are signed with three Department Partners including direct co-contributions for resource allocation

Apr

Prosperity improvement questions and data collection tool trialled with business clients

May

Support Hub conducts systems & operations visits to Skills Centre

- Partnership Management Systems Standard Operating Procedures are developed

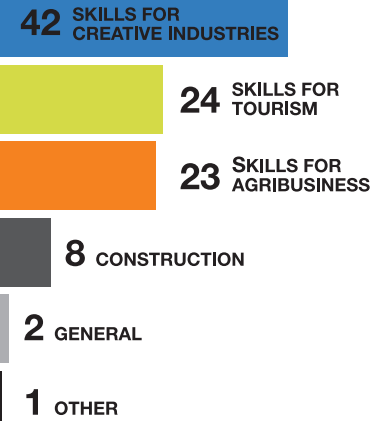
Jun

Bimonthly Centre Manager and Technical Coordinator meetings commence to ensure planning is provincially-led while maintaining national strategic alignment

- Reports prepared drawing on new data sources: individual client registrations, participation lists and prosperity improvement questions

Outputs

Registered clients by sector (n=509)



Registered clients by primary language (n=509)



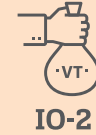
509 individual clients registered using Washington Group disability questions

7 scoping and registration visits conducted

1 Partnership Management Systems Standard Operating Procedures Guidelines developed

68 business clients completed prosperity improvement questions

1 integrated "living" Skills Centres work plan and activity budget developed



IO-2

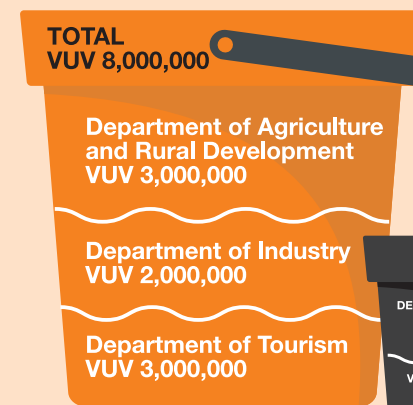


Maturing partnerships with Vanuatu Government department partners and donors have led to an increase in direct co-contributions into the National Skills Development Fund. As a result, a more transparent work plan and budget has been developed for the Partnership, which is able to accurately capture budgets and spend while allowing for flexibility in planning.

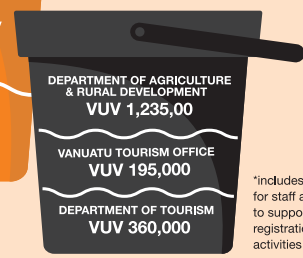


The Smartsheet work plan is now being used by the Finance Team to forecast the monthly budget, saving Centre Managers one day per month in additional work and allowing the Finance Team to cross check cashbook spend with the activities in the work plan.

Direct Sector Partner Co-Contribution through Partnership Implementation Frameworks 2019

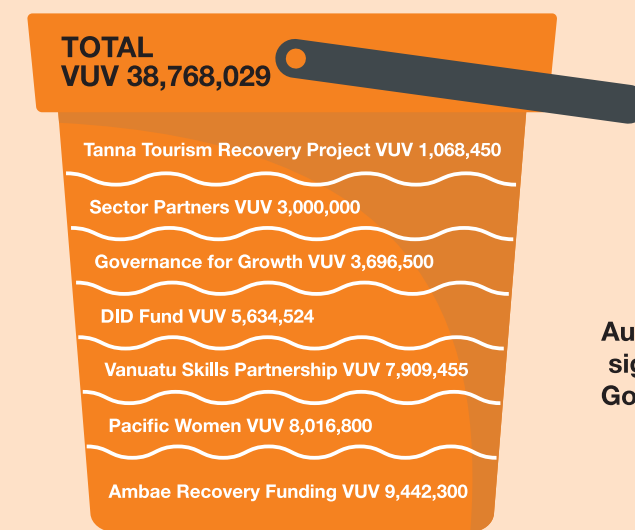


Indirect*Sector Partner Co-Contribution



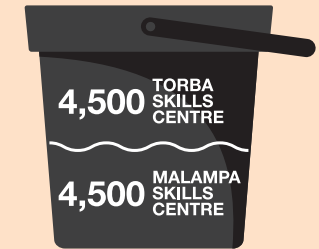
*includes payments for staff allowances to support scoping, registration and skills activities

National Skills Development Fund Co-investment Budget Jan-June 2019:



VUV 2,082,209
co-contribution from DSSPAC for technical support towards the drafting of the National Human Resource Development Plan

Individual Client Co-contributions January-June 2019 (VUV)



IO-6



Vanuatu Qualifications Authority funding agreement signed to support Provincial Government Training Boards
VUV 2,300,000 (each year)

A holistic approach to measuring sustainable business growth

Revised Prosperity Questions have been developed across all productive sectors to accurately capture information on business client progress in a meaningful and sensitive way. The new questions, asked in open text and multiple choice, aim wider than just business activity income to look deeper into productivity, expenses, profit, (salaried) employment as well as other sources of income in the business owner household.

Sector Partners motivated through engagement in Individual Client Registration

Skills Centres involved Sector Partners in all seven of the scoping and registration trips that occurred between January- June 2019. This ensured that Partners, as well as staff were comfortable with the technology and methodology and understood the need for sensitivity as well as creating a comfortable and enabling space when collecting client information. Reports from Skills Centres after these activities showed an increased motivation and interest in skills development from Sector Partners.

A smarter way of working

"Using the online Smartsheet work planning tool has improved the way Centre Managers across the 4 provinces can plan, implement and monitor their activities, while managing staff, skills providers and resources in a more coordinated manner. For the first time, all Skills Centres can actually see, understand and make decisions together as a team with the national productive and technical coordination teams in Port Vila on their activity plans, use of skills providers, and even on budgeting details.

The Smartsheet acts as not only a "live" planning and budgeting tool but also a monitoring tool - which enables Centre Managers to check on how their teams are also monitoring their activity status from planning through to reporting. It is also very useful for Centre Managers to keep track on their activity budget vs spending as well."

Ellis Silas, Provincial Service Delivery Manager



IO-1 Skills planning & coordination



IO-2 Public and private resource allocation



IO-3 Flexible delivery



IO-4 Diversity of skills providers



IO-5 Representation of women and people with disabilities



IO-6 Skills system compliance



IO-7 New businesses started



IO-8 Sustainable business growth



IO-9 New or improved employment



IO-10 Improved market access